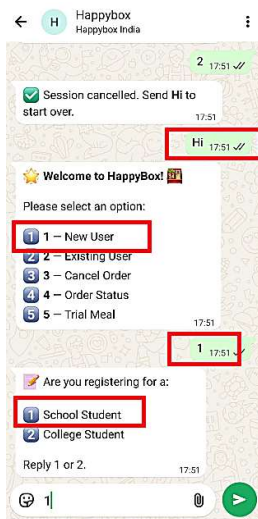


Exception Order for School Student

WhatsApp Step-by-Step User Guide

This guide walks through placing an order on WhatsApp for a student whose school is not listed in the standard directory (an "exception" student). All screenshots below are from the WhatsApp chat itself.

STEP 1: START THE CHAT



Send "Hi" to the Happybox WhatsApp business number: **+91 7795252424**

STEP 2: SELECT THE DETAILS

A screenshot of a WhatsApp chat with 'Happybox India'. The chatbot is at 'Step 1/8' and asks for the student's full name, ID, age, height, weight, and class. Each field has a text input box with a checkmark and a timestamp of 17:52. The inputs are: 'Tharak CS', '679856', '12', '118', '32', and '3rd A'.

Step 1/8
Please enter the Student's Full Name:
Tharak CS 17:52 ✓
Enter Student ID:
679856 17:52 ✓
Enter Age (years):
12 17:52 ✓
Enter Height (cm):
118 17:52 ✓
Enter Weight (kg):
32 17:52 ✓
Enter Class:
3rd A 17:52 ✓

Select the relevant details as prompted by the bot to begin registration.

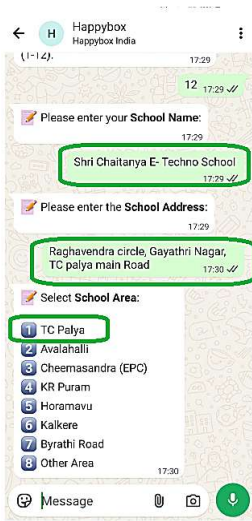
STEP 3: SELECT SCHOOL AS EXCEPTION

A screenshot of a WhatsApp chat with 'Happybox India'. The chatbot asks to 'Select School'. A list of 12 schools is shown, with the last option being 'Exception - My School is Not Listed'. The list is numbered 1 through 12.

Select School
1. National Public School, Hiranahalli Road, Bidharahalli
2. Focus Academy Global School, Hiranahalli Road, Bidharahalli
3. Oracle Public School, Cheemasandra (EPC), Bidharahalli
4. Northern High Academy, Cheemasandra (EPC), Bidharahalli
5. Channakeshava High School, Cheemasandra, Bidharahalli
6. Narayana eTechno (CBSE) School, Adur, Bidharahalli
7. Sanskriti Paramount Public School, Adur, Bidharahalli
8. The Landmark School, Byrathi Main Road, Bidharahalli
9. Takshashila, Rampura, Byrathi Main Road, Bidharahalli
10. Sri Chaitanya Techno School, Rampura, Byrathi Main Road, Bidharahalli
11. Prestige International School, Rampura, Byrathi Main Road, Bidharahalli
12. Exception - My School is Not Listed

If your school isn't listed, choose option 12 — "Exception – My School is not listed."

STEP 4: ENTER SCHOOL DETAILS



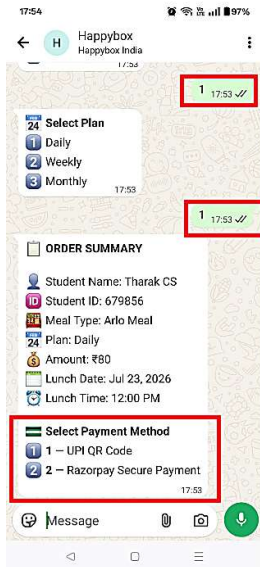
Correctly enter the school details. This helps us locate the school accurately and deliver on time.

STEP 5: SELECT MEAL TYPE



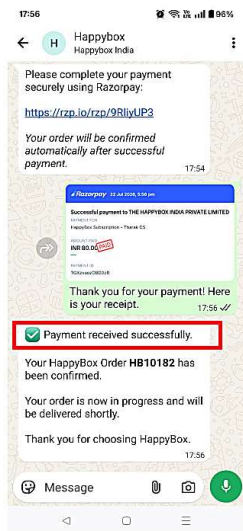
Select the meal type. Refer to the Nutrition Science page on the website for more details: [Happybox | Nutritious School Meals](#)

STEP 6: REVIEW ORDER DETAILS



Review the order details for accuracy before proceeding to payment.

STEP 7: COMPLETE THE PAYMENT



Complete the payment to finalize the order.

Note: If any step doesn't match what you see on screen, the app version you're using may differ slightly. Contact support for assistance.

Build Healthy Habits for a Lifetime.

 **Reply "Hi" on WhatsApp**
+91 7795252424

Booking time: 1:00 PM IST to Next Day 7:00 AM IST, Monday to Friday